



RESIDENT WELCOME GUIDE

WELCOME TO

PPG Property Management

Rental homes across the Phoenix metro, from your first
lease to your forever address.

EFFORTLESS LIVING. GUARANTEED.

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WHY RESIDENTS **CHOOSE PPG**

Most property management companies go silent the moment your lease is signed. Slow maintenance responses, surprise fees, and a phone line that only rings when rent is late.

PPG was built to be different. Since 2010, we've helped residents across the Phoenix metro find homes they actually love, and stay in them. Our goal has never changed:

Find you the right home. Respond when it matters. Help you build toward whatever comes next.

- Average resident stays 4.5+ years
- In-house maintenance team: faster response times and less downtime when something breaks
- A Resident Benefit Package that fits your lifestyle
- Straightforward pricing: no surprise fees, no gotchas
- A real pathway to homeownership when you're ready

And we back it all with a resident experience most property managers can't match.

THE PPG **EXPERIENCE**

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At PPG, we go beyond the basics - here's what you can expect as a resident:

MEANINGFUL BENEFITS

A program built around the things that make renting easier, clearer, and more comfortable for you and your family.

IN-HOUSE MAINTENANCE

With maintenance handled in-house, repairs get done faster and you always know who to expect.

LOCALLY OWNED

We know this market, these neighborhoods, and what it actually means to call this place home.

A PATH TO HOMEOWNERSHIP

We're committed to connecting residents with the resources and relationships to help make homeownership a reality.

RESIDENT BENEFIT PACKAGE

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When you rent with PPG, you're not just getting a home, you're getting a team that's invested in making your experience as easy and rewarding as possible.

Your Resident Services Package is included as part of your lease and covers:

- **Filter Delivery Service:** Filters are delivered to your door, so maintenance is one less thing on your list. This service can save you up to \$250/year and helps prevent repair issues down the road.
- **Liability Insurance:** You're automatically added to our master policy through an A-rated carrier, so your lease insurance requirements are covered from day one. Prefer your own individual policy? That's always an option too.
- **Resident Rewards Program:** On-time rent payments earn you cash, gift cards, and exclusive discounts worth up to \$4,500/year on expenses.
- **Credit Building:** Every on-time payment is reported to help build your credit score. Most residents see an increase of 23–42 points.
- **\$1M Identity Protection:** All adult leaseholders receive \$1M in identity fraud coverage backed by AIG with a dedicated US-based restoration specialist.
- **Move-In Concierge:** One stop to set up your utilities, cable, and internet. Plus, you get the best promos and discount codes available.

RESIDENT BENEFIT PACKAGE

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- **On-Demand Pest Control:** Pest Assurance, powered by Pest Share, is available whenever you need it.
- **Online Portal:** Pay rent, submit maintenance requests, and access your documents anytime at ppgpropertymanagement.com.
- **24/7 Maintenance Coordination:** Issues don't keep business hours, and neither do we. Report maintenance online any time.
- **Vetted Vendor Network:** Every person who enters your home is screened for proper licensing, insurance, and professionalism.
- **Home Buying Assistance:** When you're ready to own, we're ready to help. We'll connect you with trusted local resources to make homeownership a reality.

Community Perks

A free resident program for you to save on your favorite brands - from move-in bundles to everyday deals. You get access to thousands of big deals on major brands, for anything from furniture and utilities to streaming and restaurants. There are 1,000+ pre-negotiated offers on moving services, utilities, furniture, and more - even local restaurants.

Check out the top offers: <https://credhub-perks.perkspulse.com/>

HOA MANAGEMENT

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HOA Properties

If your home is part of an HOA community, here's what you need to know and how we make it simple.

Violations

If the HOA issues a violation notice related to your home, PPG will reach out to you directly to walk through what's needed and next steps. If a vendor is required to resolve the issue, we'll coordinate that too. Just respond promptly when we reach out so we can keep things moving and avoid any escalation from the association.

Registration

Most HOAs require residents to register with the association before or at move-in. We handle this on your behalf, so you'll be properly registered and your home stays compliant from day one. We'll let you know if anything is needed from you.

Questions or HOA Communication

If you receive any correspondence directly from your HOA or have questions about community rules and guidelines, reach out to us first. We'll help you navigate it.

For HOA-related questions, contact us at
tenants@ppgpropertymanagement.com.

RESIDENT PORTAL SETUP

Your Resident Portal (AppFolio)

In your resident portal, you can:

- Make payments
- Submit maintenance requests
- Update your account profile
- View and download shared documents

Activate your Resident Portal and Create a Password

1. Click the link or "Active Now" button in the email from PPG Property Management to land on the Tenant Portal login page.
2. Type in your password, then type your password again to confirm.
3. Click "Create an Account"
4. You will then be prompted to set up Two-Factor Authentication using your phone number. (see more below)
5. Type in the verification code and click "Log In"
6. Enter your email and password

Portal Link and Resetting Password

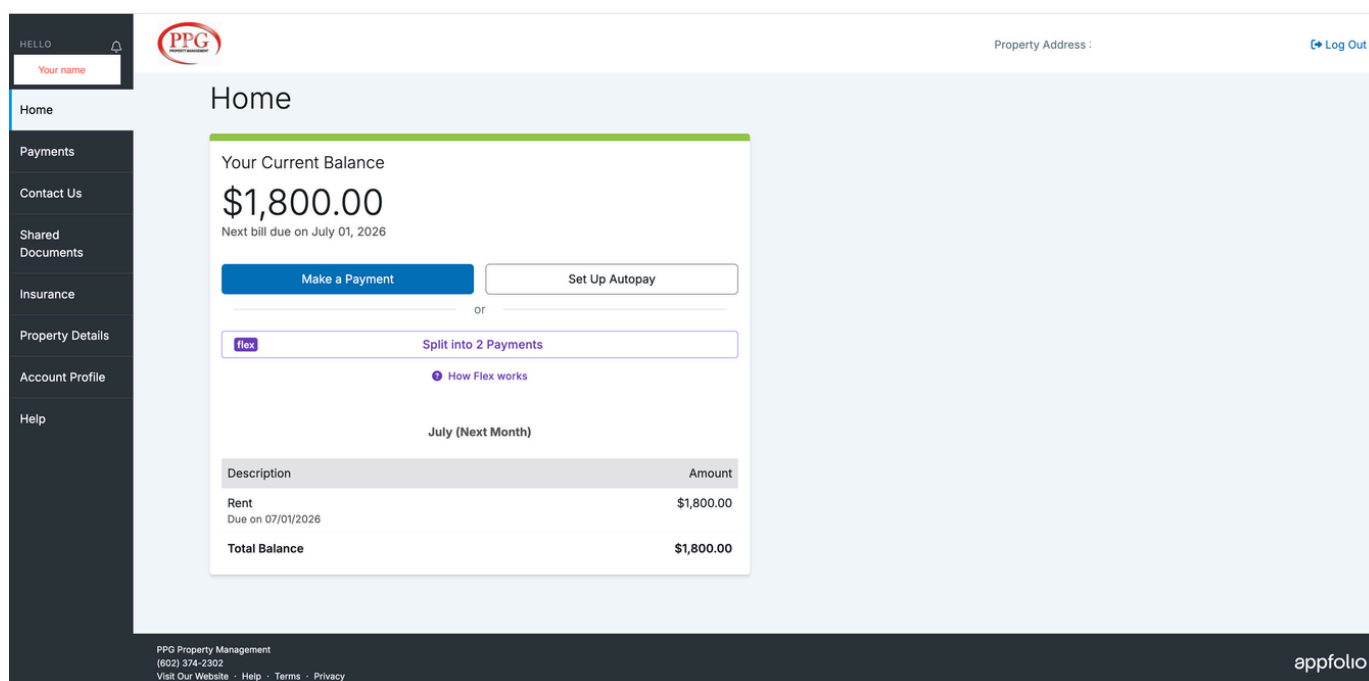
Go to ppgpropertymanagement.com, click on Tenants tab, then click on Tenant Portal. Click "Forgot your password?" on the portal log-in page. Use the email address you have on record with PPG Property Management. Follow the prompts from the password email to log-in to AppFolio.

Have a question? Email is the fastest way to reach us.
tenants@ppgpropertymanagement.com

PORTAL NAVIGATION & EXPLANATION

Navigating Your Resident Portal

The portal screen defaults to Home. You'll see your current balance and next due date. In the left navigation, you can see other sections of your portal.



The screenshot shows the PPG Resident Portal Home page. On the left is a dark sidebar with navigation links: Home, Payments, Contact Us, Shared Documents, Insurance, Property Details, Account Profile, and Help. The main content area is titled 'Home' and displays the user's current balance of \$1,800.00, with the next bill due on July 01, 2026. Below this, there are buttons for 'Make a Payment' and 'Set Up Autopay'. A 'flex' button is also visible, with a link to 'Split into 2 Payments' and a 'How Flex works' link. A table shows the payment details for July (Next Month):

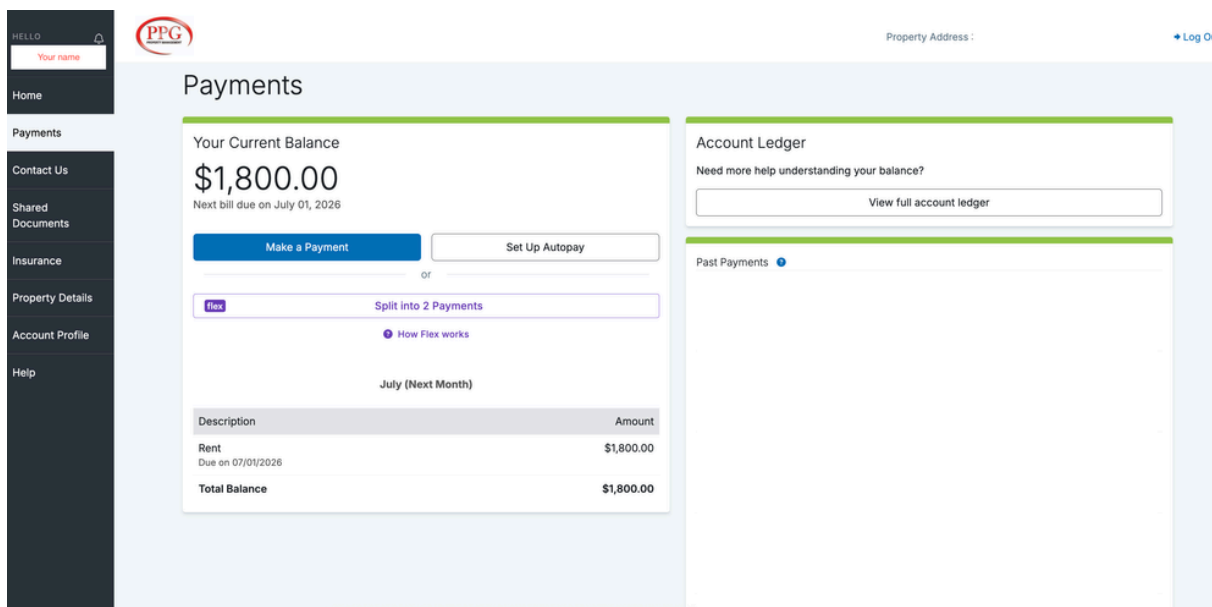
Description	Amount
Rent Due on 07/01/2026	\$1,800.00
Total Balance	\$1,800.00

At the bottom of the page, there is a footer with PPG Property Management contact information and the appfolio logo.

PORTAL NAVIGATION & EXPLANATION

Payments

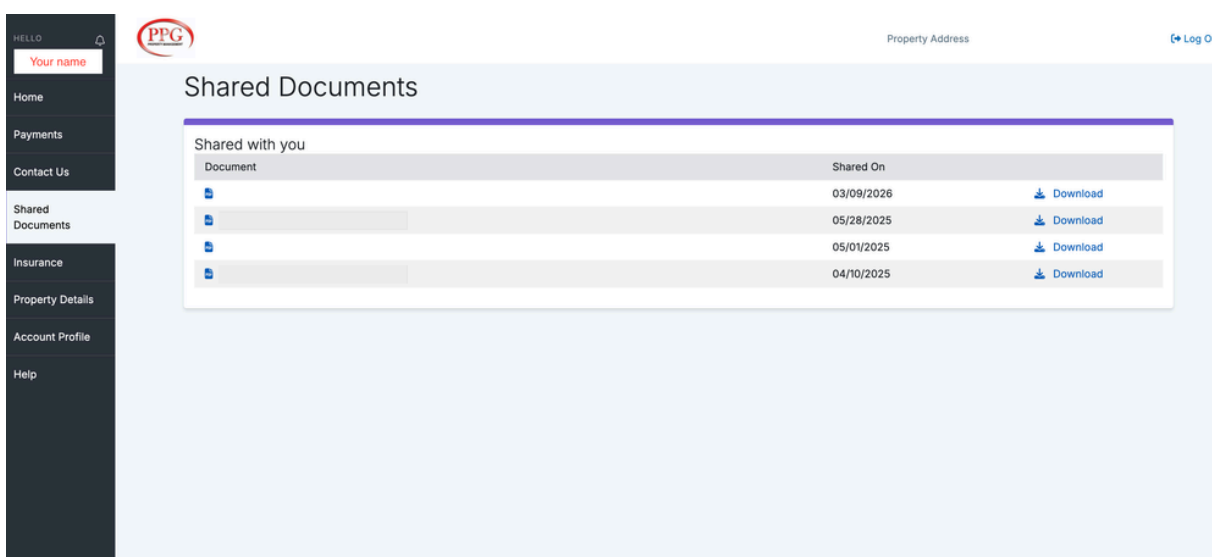
View your current balance, set up autopay, see your past payments, and access your full account ledger.



The screenshot shows the PPG Payments portal. On the left is a dark sidebar with navigation links: Home, Payments, Contact Us, Shared Documents, Insurance, Property Details, Account Profile, and Help. The main content area has a light blue header with the PPG logo, a 'HELLO Your name' greeting, and a 'Log Out' link. The 'Payments' section is active, displaying 'Your Current Balance' of \$1,800.00, with a 'Next bill due on July 01, 2026'. Below this are buttons for 'Make a Payment' and 'Set Up Autopay'. A 'Flex' payment option is shown with a 'Split into 2 Payments' button and a link to 'How Flex works'. A table for 'July (Next Month)' shows a 'Rent' payment of \$1,800.00 due on 07/01/2026, with a 'Total Balance' of \$1,800.00. To the right, the 'Account Ledger' section has a search bar and a 'View full account ledger' button. Below it, the 'Past Payments' section is visible but empty.

Shared Documents

View and download documents shared with you.



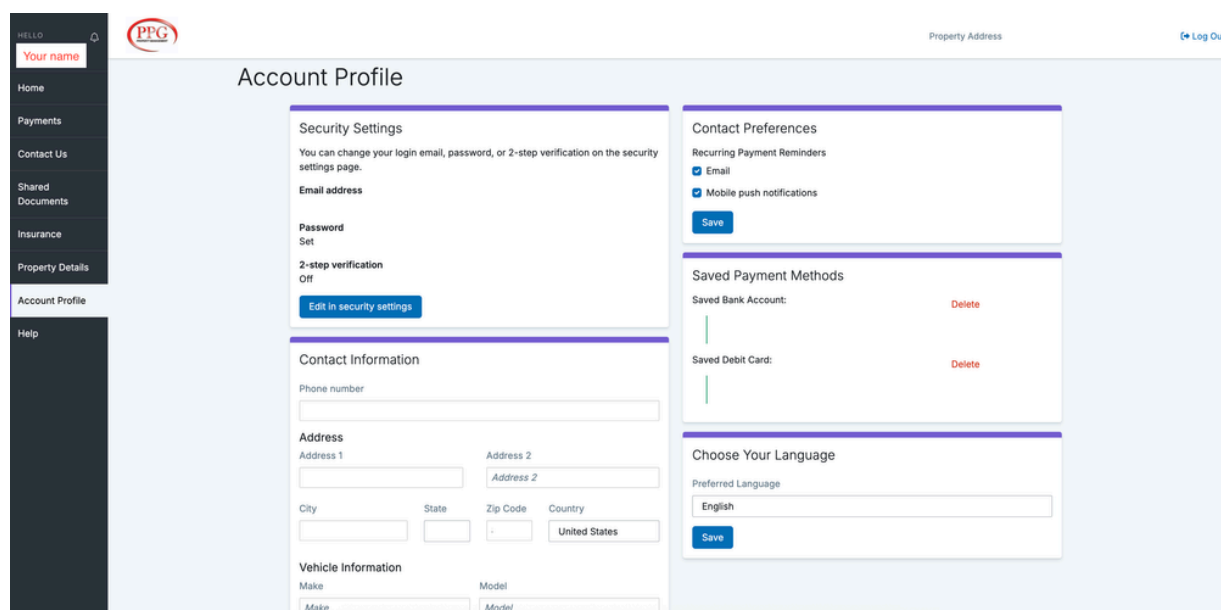
The screenshot shows the PPG Shared Documents portal. The layout is similar to the Payments page, with the same sidebar and header. The 'Shared Documents' section is active, displaying a table titled 'Shared with you'. The table has two columns: 'Document' and 'Shared On'. It lists four documents with their respective dates and download links. The 'Shared Documents' section is active, displaying a table titled 'Shared with you'. The table has two columns: 'Document' and 'Shared On'. It lists four documents with their respective dates and download links.

Document	Shared On	Action
[Document Icon]	03/09/2026	Download
[Document Icon]	05/28/2025	Download
[Document Icon]	05/01/2025	Download
[Document Icon]	04/10/2025	Download

PORTAL NAVIGATION & EXPLANATION

Account Profile

- *Security Settings*: Update your email address, change your password, and set up 2-step verification.
- *Contact Information*: Update phone number, mailing address, and vehicle information.
- *Contact Preferences*: Choose to receive payment reminders to email or mobile notifications, or both.
- *Saved Payment Methods*: Update or modify bank account and/or saved credit/debit cards.



The screenshot shows the PPG Account Profile page. On the left is a dark sidebar with navigation links: Home, Payments, Contact Us, Shared Documents, Insurance, Property Details, Account Profile (highlighted), and Help. The main content area is titled 'Account Profile' and contains several sections:

- Security Settings**: Includes fields for Email address, Password Set, and 2-step verification (currently Off). A button 'Edit in security settings' is present.
- Contact Information**: Includes a Phone number field, Address 1 and Address 2 fields, and City, State, Zip Code, and Country fields (Country is set to United States).
- Vehicle Information**: Includes Make and Model fields.
- Contact Preferences**: Includes 'Recurring Payment Reminders' with checkboxes for Email and Mobile push notifications, and a 'Save' button.
- Saved Payment Methods**: Lists 'Saved Bank Account' and 'Saved Debit Card', each with a 'Delete' link.
- Choose Your Language**: Includes a 'Preferred Language' dropdown set to 'English' and a 'Save' button.

At the top of the main area, there is a 'Property Address' link and a 'Log Out' button.

Questions? Please contact us at tenants@ppgpropertymanagement.com

MOVE-IN PROCESS

A red swoosh underline that starts under the word "MOVE-IN" and extends to the right, ending under the word "PROCESS".

Before your move-in date, all required move-in items must be completed and submitted to PPG Property Management. This helps us keep your move-in on schedule and ensures the home is ready for key delivery.

1) Utilities

All required utilities must be turned on in your name before move-in, effective on your lease start date or move-in date. Required utilities may include:

- Electric
- Gas
- Water
- Sewer

If any utilities remain owner-paid, it will be indicated in your lease.

2) Liability Insurance

Proof of liability insurance is required before move-in and is included in your Resident Benefit Package. You may either:

- Use the included policy
- To upload your own insurance policy, please fill out the short form and upload your policy at this link: <https://insurance.residentforms.com/>

MOVE-IN PROCESS

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3) Move-In Funds

All required move-in funds must be paid before keys are released. This may include your security deposit, rent, and any other lease-required deposits or fees.

4) Key Delivery and Move-In Walkthrough

A PPG Property Management field representative will meet you at the property for key delivery and a move-in walkthrough. At that time, you will receive your Move-In Inspection invitation via email (from RentCheck). This allows you to document the condition of the home at move-in. Your Move-In Inspection must be completed within 5 days of move-in.

5) Maintenance Requests After Move-In

If you notice any items that need repair after move-in, please submit a work order through your Property Meld portal. Please submit separate work orders for unrelated issues. This helps our maintenance team assign and resolve requests faster. See the Maintenance section of this manual for details.

RENEWALS & **INSPECTIONS**

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As your lease approaches its end date, we'll contact you regarding renewal options or next steps:

Renewal Offers

If a lease renewal is being offered, we will send you a renewal offer letter by certified mail and email. This letter will include any changes to the lease terms, including rent, dates, or other updated terms. Renewal offers will be sent no later than 30 days prior to your lease end date.

Accepting or Declining a Renewal

If you receive a renewal offer, please email tenants@ppgpropertymanagement.com at your earliest convenience to accept or decline the offer.

Your response should include:

- Tenant name
- Property address
- Whether you are accepting or declining the renewal offer
- Best contact phone number

RENEWALS & **INSPECTIONS**

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Renewal Inspection

A renewal inspection may be required before your lease renewal is approved. Once the inspection is completed and approved, your renewal lease will be sent to you electronically for review and signature.

Non-Renewal Notice

If a lease renewal is not being offered, we'll send you a non-renewal notice at least 30 days prior to your lease end date. If you receive a non-renewal notice, please refer to the Move-Out Process section of this manual for next steps.

If You Do Not Plan to Renew

If you do not intend to renew your lease, you must provide written notice at least 30 days prior to your lease termination date. Please submit your intent to vacate through your tenant portal and email **tenants@ppgpropertymanagement.com**.

Your notice should include:

- Tenant name
- Property address
- Planned move-out date
- Reason for moving out
- Best contact phone number
- Forwarding address

MOVE-OUT PROCESS

A red swoosh underline that starts under the word "PROCESS" and extends to the left, ending under the word "MOVE-OUT".

1) Your Move-Out Inspection Will Be Scheduled

A move-out inspection must be scheduled for the time when you are fully moved out and ready to return all property items. To avoid additional costs, please be sure to leave:

- Keys
- Fobs
- Garage door openers
- Mailbox keys
- Any other access devices

Your move-out inspection may be scheduled before or after your official move-out date, but the home must be completely empty and utilities must remain on for the inspection. You have the right to attend your move-out inspection.

2) Leave the Property Move-In Ready

To help protect your security deposit, the property must be left in move-in ready condition. Residents are responsible for having the home professionally cleaned and carpets professionally cleaned before the final walkthrough. Proof of cleaning services must be provided at the move-out inspection. Any holes must be patched and painted. Touch-up paint must match the original paint color and sheen. If it's determined that any additional cleaning or repairs are needed, the cost will be deducted from security deposit.

MOVE-OUT **PROCESS**

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3) Security Deposit Disposition

Within 14 business days, PPG Property Management will issue a security deposit disposition. This will include a breakdown of any charges assessed and a check for any applicable refund.

If you would like to dispute any charges, the dispute must be submitted in writing only to tenants@ppgpropertymanagement.com.

Please include your last name and property address in the subject line, with REFUND REQUESTED at the beginning.

Example subject line:

REFUND REQUESTED - Smith - 123 Main Street

4) Lease Break Fees

If you are ending your lease early, please refer to your lease for any applicable lease break fees.

SIMPLE WAYS TO AVOID **ADDITIONAL COSTS**

Most additional charges are preventable. A little routine care, early communication, and knowing what you're responsible for can help you avoid unexpected costs during your tenancy.

- **Report maintenance early.** Small issues can become bigger and more expensive if ignored.
- **Try basic troubleshooting first.** Check breakers, reset GFCIs, replace batteries, and check the HVAC filter before requesting service.
- **Change HVAC filters regularly.** Dirty filters can reduce cooling performance and contribute to HVAC problems, especially in Arizona.
- **Get approval before making changes.** Do not make repairs, paint, replace fixtures, or hire vendors without PPG authorization.
- **Keep scheduled appointments.** Missed maintenance or vendor appointments may result in additional charges.
- **Handle resident maintenance items.** This includes light bulbs, batteries, landscaping, sprinkler heads, and other responsibilities outlined in your lease and manual.

SIMPLE WAYS TO AVOID **ADDITIONAL COSTS**

- **Report leaks immediately.** Running toilets, irrigation leaks, and signs of water damage should never wait.
- **Protect the plumbing.** Never flush wipes, paper towels, feminine products, grease, or other items that can cause clogs.
- **Follow HOA and community rules.** Resident-caused violations or fines may become the resident's responsibility.
- **Take care of keys and the home.** Avoid costs for lockouts, lost keys/remotes, excess cleaning, trash, damage, or abandoned belongings at move-out.

When in doubt, contact PPG. Asking a quick question before taking action can often save time, frustration, and money.

PROPERTY MAINTENANCE

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PPG Property Management is committed to keeping your home safe, functional, and well-maintained. To help us respond quickly and keep requests organized, all maintenance requests must be submitted through Property Meld.

Once your work order is submitted, it will be reviewed and assigned. A vendor or maintenance team member should contact you within 48 hours for non-emergency requests. Please see the Maintenance Portal section for details on how to submit a maintenance request.

Please note: Residents will not be reimbursed for unauthorized repairs. Do not complete repairs yourself or hire a third party unless you have received written approval from PPG Property Management.

Please submit separate work orders for unrelated issues. This helps our team assign the right vendor and respond more efficiently. For example:

- Submit one work order for plumbing-related items
- Submit a separate work order for electrical-related items
- Submit a separate work order for appliance-related items

PROPERTY MAINTENANCE

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Resident Maintenance Responsibilities

Residents are responsible for routine upkeep and basic maintenance during occupancy. This may include:

- Replacing light bulbs
- Replacing HVAC filters every month
- Replacing smoke detector and carbon monoxide detector batteries as needed
- Keeping the home clean and sanitary
- Maintaining front and back landscaping to HOA standards, unless otherwise stated in your lease
- Keeping water softeners filled with salt monthly, if applicable
- Replacing damaged sprinkler heads caused by resident use, pets, guests, or negligence
- Reporting leaks, roof issues, electrical concerns, appliance issues, or safety concerns right away

If a smoke detector or carbon monoxide detector is not working after the battery has been replaced, please notify us immediately.

PROPERTY MAINTENANCE

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Owner / Management Maintenance Responsibilities

PPG Property Management will coordinate necessary repairs within a reasonable time frame once the issue has been properly reported.

Examples of repairs typically handled by management at the owner's expense may include:

- HVAC system repairs
- Water heater repairs
- Roof leaks or roof repairs
- Plumbing repairs under sinks, behind walls, or within the plumbing system
- Electrical repairs or failed electrical components
- Rotted wood or exterior repair needs
- Appliance repairs, if the appliance is included with the rental property
- Other repairs required to keep the property safe, functional, and habitable

Please report these issues as soon as they are noticed. Delayed reporting can cause additional damage and may result in resident charges if the delay contributes to the problem.

PROPERTY MAINTENANCE

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Resident-Caused Damage

Residents may be responsible for service call fees, repairs, or replacement costs if the issue is caused by damage, misuse, neglect, or failure to complete required routine maintenance.

Examples may include:

- HVAC damage caused by failure to replace filters regularly
- Plumbing stoppages caused by items placed down drains or toilets
- Damage caused by pets, smoking, children, guests, or unauthorized occupants
- Broken windows or glass not caused by heat or a documented property issue
- Damage to flooring, walls, ceilings, doors, cabinets, fences, landscaping, trees, or exterior walls
- Irrigation or sprinkler damage caused by misuse, pets, vehicles, or negligence
- Failure to maintain water softener salt, if applicable
- Failure to report leaks, moisture, or maintenance concerns in a timely manner

PROPERTY MAINTENANCE

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Emergency Maintenance

In case of a maintenance emergency, please call the office at (602) 374-2302 and follow the prompts for our 24/7 Emergency Maintenance Line.

A maintenance emergency is an issue that creates an immediate risk to health, safety, or serious property damage.

Examples of emergencies may include:

- Active flooding inside the home
- Sewage backing up into the home
- Major plumbing leaks that cannot be stopped
- Electrical hazards, sparks, burning smells, or exposed live wiring
- Structural damage that makes the home unsafe
- No functioning water to the home
- No functioning heat during cold weather
- No functioning A/C if temperatures are over 100 degrees
- Any life-threatening situation

If there is an immediate danger to life or safety, call 911 first.

PROPERTY MAINTENANCE

Water Shut-Off Instructions

Knowing how to shut off water quickly can help prevent serious damage during a leak. If you discover an active leak:

1. Stay calm and locate the nearest shut-off valve.
2. Turn the valve clockwise to shut off the water.
3. Submit an emergency maintenance request immediately.
4. Call (602) 374-2302.

Do not attempt plumbing repairs. Shutting off water to reduce damage is okay. Repairs must be completed by an approved vendor or authorized maintenance professional.

The main water shut-off valve is typically located either outside near the front hose bib, inside the garage, or in an underground box near the sidewalk/street. Turning off the water requires rotating a ball valve 90° (so it sits perpendicular to the pipe) or turning a wheel valve clockwise until it stops.

Examples of water shut off valves:



PROPERTY MAINTENANCE

How to Reset a Tripped Breaker

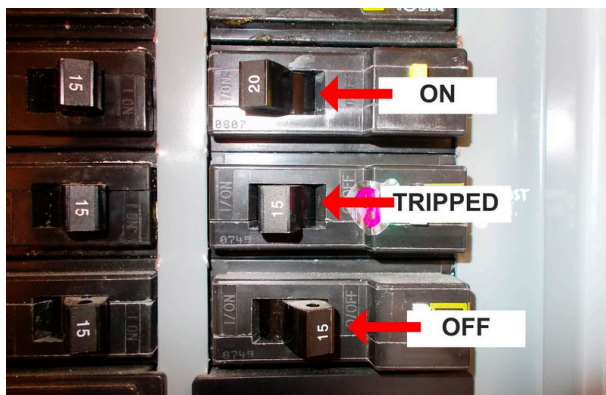
If an outlet, light, or appliance suddenly stops working, a breaker may have tripped. A tripped breaker may not always look completely OFF. Sometimes it sits slightly between the ON and OFF positions.

To reset a breaker:

1. Turn off or unplug anything that was running in the affected area.
2. Find the tripped breaker in your electrical panel.
3. Push the breaker all the way to the OFF position and hold it there for a few seconds.
4. Flip the breaker firmly back to the ON position.
5. Check to see if power has been restored.

If the breaker trips again, do not continue resetting it. Submit a maintenance request through Property Meld. Never remove the electrical panel cover or attempt electrical repairs yourself. If you see sparks or smoke, smell something burning, or the panel feels unusually hot, do not touch it and follow PPG's emergency maintenance procedures.

Example of a tripped breaker:



PROPERTY MAINTENANCE

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GFCI Outlet

A GFCI, or Ground-Fault Circuit Interrupter, is a special safety outlet designed to quickly shut off power if it detects an electrical problem that could cause a shock.

You can usually identify a GFCI outlet by the two buttons located between the plugs labeled TEST and RESET.

GFCI outlets are especially common in areas where electricity may be near water, including:

- Bathrooms
- Kitchens
- Garages
- Laundry or utility areas
- Patios and outdoor areas
- Areas near sinks or pools

One GFCI outlet can sometimes protect several other outlets nearby. That means an outlet that suddenly stops working may not be broken - a connected GFCI may simply have tripped.

PROPERTY MAINTENANCE

If an outlet stops working:

1. Look for a nearby GFCI outlet with TEST and RESET buttons.
2. Make sure the outlet and surrounding area are dry.
3. Press the RESET button firmly.
4. Check the affected outlet again.

If the GFCI will not reset, immediately trips again, looks damaged, or is wet, stop troubleshooting and submit a maintenance request through Property Meld.

Knowing how to identify a GFCI can help you quickly restore power to an outlet and determine when maintenance is needed.

Examples of GFCI outlets:



MAINTENANCE PORTAL

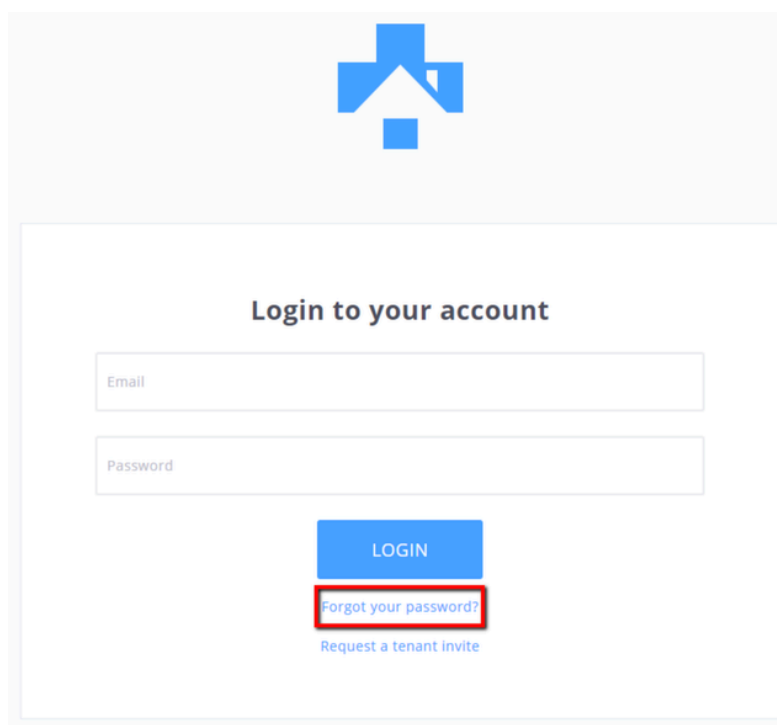
Property Meld Set-Up

You should receive an email that will lead you through a setup to create your account.

Step 1: In your web browser, go to: <https://app.propertymeld.com/login> to access your account.

Step 2: Enter the email address you have on file with PPG and password, then click LOGIN.

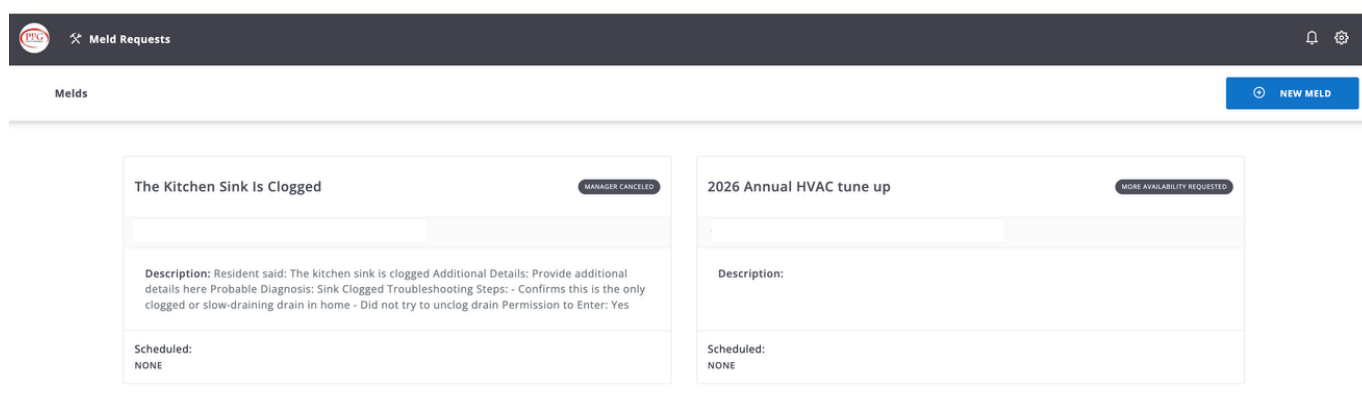
Note: If you forget your password, click "Forgot your password" and a link will be emailed to you.

A screenshot of the login page for the Property Meld portal. At the top center is a blue icon of a house with an upward-pointing arrow. Below this is a white rectangular box containing the text "Login to your account". Underneath are two input fields: "Email" and "Password". Below the "Password" field is a blue button labeled "LOGIN". Directly below the "LOGIN" button is a link that says "Forgot your password?", which is highlighted with a red rectangular border. At the bottom of the box is a smaller, blue link that says "Request a tenant invite".

MAINTENANCE PORTAL

Property Meld

Your Property Meld Dashboard will show your recent, past, or canceled Meld requests.



The screenshot displays the 'Meld Requests' dashboard. At the top, there's a dark header with the PPG logo, a star icon, and the text 'Meld Requests'. On the right of the header are a bell icon and a gear icon. Below the header, the word 'Melds' is on the left, and a blue button labeled 'NEW MELD' is on the right. The main content area shows two request cards. The first card is titled 'The Kitchen Sink Is Clogged' with a 'MANAGER CANCELED' status. It includes a description: 'Resident said: The kitchen sink is clogged Additional Details: Provide additional details here Probable Diagnosis: Sink Clogged Troubleshooting Steps: - Confirms this is the only clogged or slow-draining drain in home - Did not try to unclog drain Permission to Enter: Yes' and a 'Scheduled: NONE' status. The second card is titled '2026 Annual HVAC tune up' with a 'MORE AVAILABILITY REQUESTED' status. It includes a description field and a 'Scheduled: NONE' status.

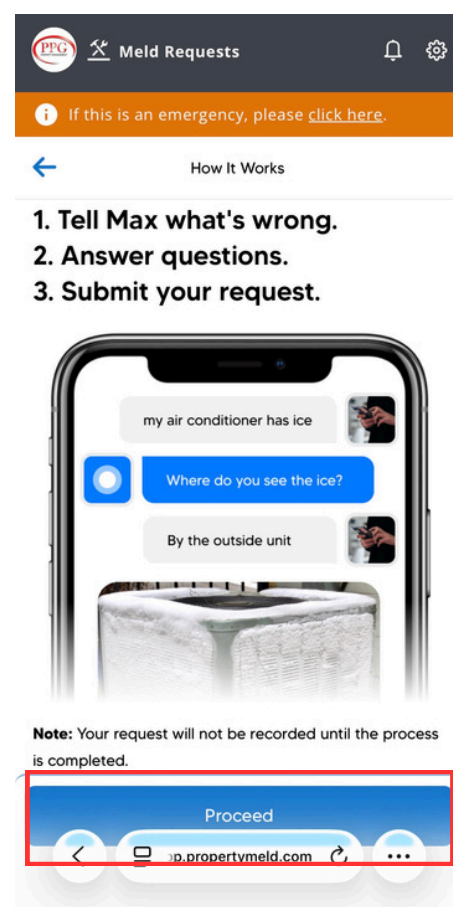
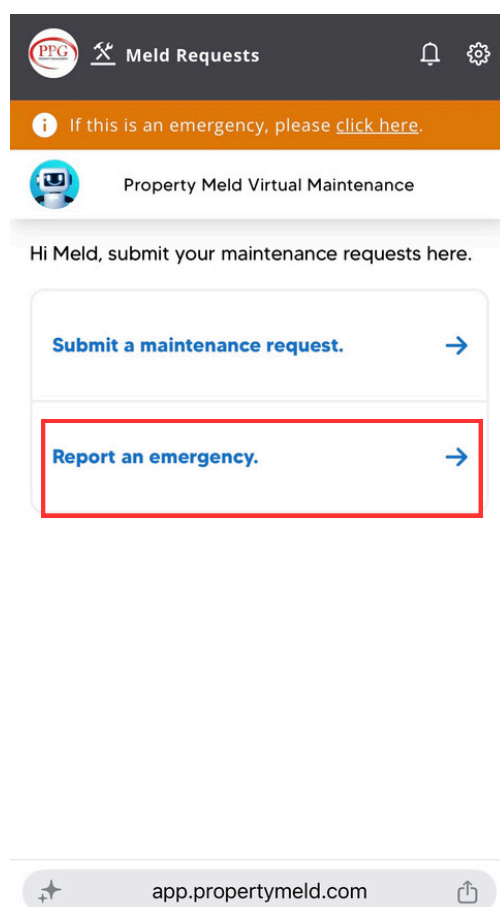
Don't wait until you have a maintenance issue to get started. We strongly recommend setting up your Property Meld account now so you're ready when you need it.

You will need to use a smartphone to complete the setup and submit maintenance requests. The process of submitting a maintenance request may take a few minutes, but please stick with it and complete each step. This helps us get the information we need to respond to your maintenance request as quickly and efficiently as possible.

MAINTENANCE PORTAL

Property Meld

To submit a maintenance order, click "New Meld" in the upper right corner and follow the prompts.



MEET THE PPG TEAM

The PPG Property Management team is your go-to resource for a **smooth, comfortable living experience**. Our team handles the details like maintenance requests, lease questions, and communication with clear standards and straightforward updates, so you always know what's happening and what to expect. We're here to make renting stress-free, respect your time, and help you feel confident and at home throughout your lease.





CONTACTS & **TRUSTED PARTNERS**

Contact PPG Property Management

Email: tenants@ppgpropertymanagement.com

Office: (602) 374-2302

Text: (971) 803-4286

Our Commitment to You

PPG backs your experience with real promises: maintenance requests acknowledged within 24 hours, clear communication every step of the way, and a team that follows through. We hold ourselves to high standards because your home matters, and we want you to feel that from day one.

Response Expectations

We aim to respond to emails within 1 business day. If your message is time-sensitive or you haven't heard back within 24 hours, please call the office so we can prioritize appropriately.

Trusted Homebuying Partners

- **Radiant Financial Group** (Mortgage & Lending)
 - Stacy Pingree - (623) 584-7784
- **Phoenix Property Group** (Real Estate Sales)
 - J. Poyner - (623) 451-4209
- **First American Title** (Escrow)
 - Dana Mahler / Jolyn Ferrer (Escrow) - (480) 551-0480

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